

## Storm downs poles in Cornville

Restoration efforts nearly complete  
July 21, 2008

A microburst hit the Cornville area around 6:30 p.m., Saturday, July 19. It downed 15 poles and pulled down about 16 spans of primary wire. At the start of the outage, about 4,190 customers were affected.

By sectionalizing and isolating portions of the line, APS restored service to one group of customers by 8 p.m. Saturday. A second group had its power back by 2:20 a.m., Sunday, July 20. The remaining customers (approximately 1,750) remained de-energized as repairs were made.

New pre-framed poles arrived from Phoenix Sunday morning and crews worked throughout the day to complete repairs. By 8 a.m. today all but 18 customers were back in service and those 18 should have their power back by this afternoon.



Verde Division crews began the work Saturday night and continued until crews from Prescott and Flagstaff arrived to take over during the day. More Prescott and Verde crews again worked through Sunday night and this morning to finish repairs.

"It was a tremendous job by all, said **Michael Johnsen**, Community Development Consultant, Northwest Division Community Development. "**Dave Brubaker**, Coordinator, Verde Construction, and **Chris Lamont**, Coordinator, Prescott Construction, took turns in shifts coordinating the crews and were stellar."



In addition, Johnsen contacted local community leaders and media outlets, and arranged for the Sunday morning delivery of 10,000 pounds of dry ice to the Cornville Marketplace (*pictured at left*).

"Our first delivery arrived in Cornville at 10 a.m. and that supply was completely distributed within 90 minutes,"

Johnsen said. "Hauling Services' driver, **Shawn Jefferson**, who also helped hand out the blocks of dry ice, returned to Cornville at 4 p.m. with another 10,000 lbs. We had it distributed within 60 minutes. It was an amazing effort.

"And a special thanks to **Kendra Cea**, Technical Account Representative, Technical Account Management, in helping us get the ice ordered."

Johnsen went on to note our customers were extremely patient and supportive of APS' efforts during this time.

*Editor's note: Read about one customer's support in tomorrow's edition of Newsline.*